

# 2021/22 IMPACT REPORT



HOPE FAMILY RESOURCE CENTERS &  
SUPPORT PROGRAMS



Student Achievement • Safe Schools • Positive School Climate  
Humility • Civility • Service



## CAN WE GET BACK TO NORMAL?

What does "normal" look like in 2022? With the ups and downs of COVID, learning loss, staffing shortages, and other hurdles to jump, people seem to agree that defining normal can be pretty confusing these days.

The past year has seen the continued impact of the COVID-19 fallout along with an inflation surge that has and continues to wreak havoc on vulnerable families. Some are in-transition and many are just barely getting by. Rent and gas prices have skyrocketed contributing to a rise in eviction notices and utility delinquencies. Parents of students describe the difficulty of getting students to "re-engage" with school and academics, while food bank and mental health referrals have been the program's most requested resources.

In place since 2014, the HOPE Program worked hard to respond to the flood of requests for assistance. Working in alliance with numerous community and faith-based organizations in the Chino Valley, students and their families were supported in a variety of ways.

## WE CAN'T DO IT ALONE

Working collaboratively allows us to accomplish more to attain greater results but this requires empathy, support, kindness, and leaning on each other. Here are a few examples of some wonderful community partners willing to step up to fill the gap in support of our community's children, youth, and their families:

**Inland Hills Church** provided year-round fresh food deliveries for families facing food insecurity. Additionally, Inland Hills gave \$1,000 towards the replenishment of hygiene and emergency supplies for the Community CARE Closet.

**Chino Valley Released Time Christian Education** provided HOPE a donation of \$2,500 in gas gift cards for families struggling with gas and transportation costs and \$5,000 in gift cards during the holidays.

**California Institution for Men (CIM)** provided holiday gift sponsorships for students identified homeless and their families. CIM staff delivered presents and gift cards to children & youth throughout the Chino Valley. The organization also provided \$1,500 for needed supplies for the Community CARE Closet.



## HOPE & CARE CLOSET

The HOPE Family Resource Centers strive to identify and remove barriers that could keep children and youth from being successful academically and at a personal level. In the 2021/22 school year, a total of **2,855** individuals were assisted through various community partnerships and available resources.

**1,352****REFERRALS TO CRITICAL CONNECTIONS**

- Assistance with Medi-Cal, CalWorks & CalFresh Applications
- Mental Health Support
- Food/ Pantry Resources
- Rental/Utilities Assistance
- Educational Resources
- Basic Needs

**847****CARE CLOSET VISITS**

Number of students/families who received school clothing and personal care/hygiene/emergency supplies

**559****BACKPACKS & SCHOOL SUPPLIES**

Number of students who received educational supplies

**97****FAMILIES WITH 0-5**

Number of families supported through the TYKES Program

**12****NEW COMMUNITY COLLABORATIVES**

Number of non-profit, faith-based, community groups, or individuals added in the past year

## A SHARED SUCCESS STORY...

Sandra (name has been changed) is a single mom of three children who became injured at work in November 2021, and ultimately fell behind on her rent. The family lost their housing and became homeless. Without family to assist, no vehicle to their name, and very little money, the family found themselves at a local motel. After getting in touch with the HOPE Center, a case manager began working closely with mom and three students. Transportation was arranged to make certain the students could continue attending school without disruption. The family received emergency hygiene supplies, clothing, and school supplies from the CARE Closet. A program partner assisted with motel vouchers which allowed the family to stay sheltered until finding alternative housing.

An EXCEL case manager worked closely with the oldest student, an 11th grader, to ensure college plans were not sidelined. The family was sponsored that December by local community agencies and was given food and gifts. The family expressed sincere gratefulness for the support and kindness shown to them by the Chino Valley community. One year later, the family continues to benefit from case management support and goal setting. Sandra has even enrolled in classes at CVUSD Adult School.



# FAMILY IMPACT

MENTAL HEALTH  
REFERRALS

173



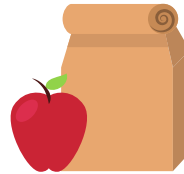
HOME VISITS

120



FOOD BANK  
REFERRALS

1,163



STUDENTS SERVED  
THROUGH KIDS PACK

125

*"Everyone at the HOPE center has gone above and beyond to help out our family. They have been crucial for us." - Parent*

HOUSING & UTILITY  
ASSISTANCE

\$26,699

Rental & Utility assistance through  
City of Chino CDBG Funds

EMERGENCY GIFT CARD  
ASSISTANCE

\$25,138

A total of 166 families were provided  
gift cards through donations and  
grants

*"Our Case Manager was amazing and went out of her way to get us connected with the resources and support services that would be most beneficial." - Parent*

*nothing but  
gratitude!*

*"They gave my family and myself a lot of help and trust." - Parent*



# EDUCATIONAL IMPACT



## MCKINNEY-VENTO HOMELESS EDUCATION CARE PROGRAM

**1,856**

STUDENTS IDENTIFIED  
MCKINNEY-VENTO

**30**

STUDENTS RECEIVED  
TUTORING

**451**

INDIVIDUALS SERVED  
THROUGH CASE MANAGEMENT

**32**

CARE STUDENTS/FAMILIES  
RECEIVED SPECIALIZED SUPPORT  
VIA DISTRICT SOCIAL WORKER

**31**

STUDENTS WERE ASSISTED WITH  
CUSTOMIZED TRANSPORTATION

## EXCEL CASE MANAGEMENT & YOUTH MENTORING

**17**

STUDENT  
PARTICIPANTS

**3**

SENIORS/  
GRADUATES

**4**

VISITS TO LOCAL  
COLLEGES

**15**

STUDENT-LED  
VOLUNTEER  
OPPORTUNITIES

**9**

STUDENTS IMPROVED  
THEIR GPA



**51**

PARENTS SERVED  
THROUGH  
NURTURING  
PARENTING

**10**

% INCREASE IN  
IMPROVED  
FAMILY  
DYNAMICS\*

**50**

CHILDREN SERVED  
AGES 0-5

**140**

CASE MANAGEMENT  
SESSIONS PROVIDED

**800**

VIRTUAL SESSIONS  
WERE PROVIDED



\*PER AAPI PRE & POST ASSESSMENT



*"Coming together is a beginning, staying together is progress, and working together is success." - Henry Ford*

## Ongoing Partners

- 3 Way Thrift Store
- 4th District Supervisor  
Curt Hagman
- Bread of Life Church
- California Institution for Men
- Calvary Chapel of Chino Hills
- Chino Police Department
- Chino Valley Democratic Club
- Chino Valley Fire District
- Chino Valley Fire Foundation
- Chino Valley YMCA
- Christ Lutheran Church
- City of Chino
- City of Chino Hills
- Council Member  
Cynthia Moran
- FedEx Chino Branch
- Focus On Youth
- Food for Life Ministry
- Fun Club at Rhodes

- Girl Scout Troops #664 & 70614
- Gracepoint Church
- God's Pantry
- High Five Afterschool Program
- Isaiah's Rock
- Inland Hills Church
- Inland SoCal United Way
- Key Club at Ayala HS
- Leslie Toledo
- Project Unity
- Richard & Rhonda Fellows
- Susan Stack
- Shoes that Fit
- SOAR Afterschool Program
- Litel Elementary
- Mr. Wayne Joseph
- Released Time Christian Education -Chino Valley
- Russ Miller Scholarship Fund
- Teen Center, City of Chino

## New Partners

- Terri Trembly
- Veterans of Foreign War  
Post #11546
- City of Chino Hills City Manager  
Office/Ben Montgomery
- Bombas Inc.
- Christ Lutheran Church
- City of Chino Hills City Clerks  
Department
- City of Chino Hills Vice Mayor  
Marquez
- Don Lugo Interact Club
- Holy Transfiguration Coptic  
Orthodox Church
- Karen Kao
- Knights of Columbus #15339
- CVUSD Special Education  
Department
- Ed Acts Global
- Assemblymember Freddie  
Rodriguez District 52

## HOPE FAMILY RESOURCE CENTERS



Chino Valley Adult School Room H  
12970 Third Street, Chino, CA 91710



Doris Dickson Elementary School  
3930 Pamela Drive, Chino, CA 91710



Alternative Education Center, Rm#11  
15650 Pipeline Ave, Chino Hills, CA 91709



Levi H. Dickey Elementary School, Rm#115  
2840 S Parco Ave, Ontario, CA 91761



Don Antonio Lugo High School  
(Parent Center) Rm#64  
13400 Pipeline Ave, Chino, CA 91710



Walnut Avenue Elementary School, Rm#20  
5550 Walnut Ave, Chino, CA 91710